

Hillsborough Subway Restaurant Presents –

A deal for all School Staff and Administration

Summary and Questions and Answers

In today's times everyone is looking for a great meal at a GREAT VALUE! No where else can you get a full lunch for \$5.00 including tax and a HEALTHY ONE! Hillsborough Subway restaurant is pleased to offer the following lunch specials to you:

ANY 6" sub (Any sub on our menu including premium steak), Salad, or Flat Bread, One Side Item (chips, apples or yogurt parfait), Bottled beverage (soda, juice, milk or water), and a FREE COOKIE!

All this for \$5.00 including tax. Our regular price to our everyday customers is \$7.50 plus meals tax so you are saving over \$2.50 or 30%!

Here's how the program works:

You can purchase an account in any amount you would like. (I recommend starting with \$20.00, but the choice is yours)

We accept cash, a personal check or credit card to load your account.

Each time you order lunch from the restaurant the \$5.00 will be deducted from your account.

Included with your lunch will always be a receipt showing your exact balance in your account.

Each time your account is running low you can either write a new check for the amount you wish to load on your account, use cash to add to your account or call the restaurant to add funds to your account with your charge card.

Order online at: www.Subwaydeliversnow.com

Place your order by ____ and have your lunch delivered by ____.

It's that simple! (P.S.) We have a breakfast menu also available!

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FREQUENTLY ASKED QUESTIONS FOR SUBWAY ONLINE ORDERING PROGRAM

When do I place my order for lunch?

Each day you want to order between 7am and 10:15am to have delivered by 11am

Where do I place my order for lunch?

www.SubwayDeliversNow.com

What is the price of my complete lunch?

\$5.00 including tax

Why do I have to select "CASH" when paying online for my lunch?

We are using our store account. Cash must be selected to place your order since we have to apply the discount to get your lunch to the \$5.00 price.

Why does it ask me to specify a pick up time?

The pick up time information is there for all our other customers. Because your lunch will be delivered, this can be disregarded.

What does the lunch include?

Any 6" sub, salad or flat bread, chips, apples, apple chips, or yogurt parfait, bottled water, soda, milk, or juice and a free cookie.

What happens if I want something other than the standard lunch?

You can order any of the menu items online. Regular prices will apply to items other than the \$5.00 value meal.

Can I place more than one order per day?

Yes, order as many meals as you would like.

Can I place an order on a non school day?

Sure, on a non school day you will have to pick up your meal at the restaurant. However if there is a school event on a weekend let us know and we can make delivery available.

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Can I have this deal at your store if I visit your Subway?

Of course. This offer is valid for you and your guests if you visit our store. Please have ID to show us so we charge the correct account.

How do I check my account balance?

On the bottom of your receipt, included with your lunch each day, will show you your balance

How do I reload my account with additional funds?

You can either leave a check or cash at your school office in an envelope for us to pick up or call either Amanda at 603-724-1885 or Cathy 603-848-6424 and reload your account with a charge over the phone

How much should I keep in my account?

This depends on your eating habits. If you eat subway 2-3 times per week I recommend keeping at least \$20 on your card at all times. The choice is yours!

Does my account expire?

No. You will never lose any money put into your account.

Do I get a receipt with every order showing my balance?

Yes your receipt will show what you ordered that day, the price and of course your account balance.

Why does my order show the regular price on line when I place my order?

Because online ordering is available to the public. The special \$5.00 price we have for you is a special deal for you.

What happens if I have a question or concern with my order?

You can always email either of us directly at: Amanda@NHSubway.com or Catherine@NHSubway.com or call Amanda at 603-724-1885 or Cathy 603-848-6424.

Can I order for the kids at the school?

No, unfortunately we can only offer this deal for the faculty, staff and administration at this time. We do not want to compete with the school cafeteria.

Can I place a large order for a party at my house or event?

Yes. We welcome large catering orders for both school functions and personal events at your home. Please call Amanda at 603-724-1885 or Cathy 603-848-6424.

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Can I really order any 6" sub even the premium ones?

Yes any 6" sub offered is included in the special \$5.00 lunch deal.

What happens if I would like a footlong sub with my meal? How much additional?

If you would like to upgrade to a footlong sub with your order the additional charge is \$2.00 making your meal \$7.00.

What happens if I am a vegetarian? Can I still order and be assured you will change your gloves and use special knives while preparing my food? What food do you offer for vegetarians?

We offer a great alternative for our vegan and vegetarian customers. Our veggie delight subs are delicious! Of course you can always just order a salad too! We will always change gloves and knives when preparing a vegetarian meal for our customers. We can assure you this will happen each and every time. Please let us know this when ordering online in the special notes section of your order so we can accommodate your request.

What happens if I have a special request or special instructions for you with my order?

Please let us know any special requests in the note section of your order. The only way for us to know this is for you to tell us. Please do not forget to write this in the note section.

How do you know which school I work at?

Please specify in the notes section the name of your school so we can be sure to deliver your lunch on time.

What happens if the website is down for any reason and I want to order my lunch?

Please do not worry! You can always call in your order to us on my cell - Amanda 603-724-1885 or Cathy 603-848-6424. If you get voicemail you can leave your order on the machine along with your name etc. PLEASE ONLY USE THIS METHOD IF WEBSITE IS DOWN!

What happens if I do not specify what side item or drink I would like?

The lunch will automatically come with a bag of baked lays chips, a chocolate chip cookie, and a bottle of water.

What will occur if I place an order and I am not set up with an account?

We will call you to obtain your credit card to sign you up immediately. If you would rather sign up using check or credit card, please leave it in the Subway box in the office. You will NOT receive lunch until you have signed up through the program.

Why do I have to have an account to order through this program? Why can't I just pay with my credit card?

The account will make it easier for us when we deliver - we will not have to interrupt your day to obtain your signature.